

Screening Guidance

The purpose of this guidance is for non-face-to-face meetings with dream families. Because of the current situation, chapters can proceed with screening dream families without the familiar face-to-face meetings. These guidelines were provided with input from chapters who have used these practices in their normal process.

- (1) It is best practice, but not required, to have the dream application completed by the family, including the Medical Authorization Form, prior to proceeding with the screening.
- (2) It is preferred to utilize video screening when able. This can be by Facetime, Skype, Zoom, or any other platform that allows a live video option.
- (3) It is best practice to have two volunteers partake in any conversation with a family. If this is not an option on the platform you are using, then you can have one volunteer on the video with the family and another volunteer call in on speaker phone to participate.
- (4) Make sure to communicate with the dream child and make him/her a top priority.
- (5) In situations where a child has a difficult time speaking to volunteers, you can have the family make a recorded video of the child talking about the dream prior to or after the meeting.
- (6) If videos are not an option, then your chapter can also have a phone conversation with the family.
- (7) In phone screenings, make certain there are two volunteers on the call and speak to the child if able, depending on child's age and medical condition.
- (8) If there are any concerns along the way, or red flags that arise during the screening in either video or phone calls, then make sure to speak to others about this and you can always reach out to HQ for additional guidance.